



**Pre-Board Exam-2070**

Grade: XII  
Time: 3 Hrs.

Subjects: Hotel Management

F.M.: 75  
P.M.: 30

**Set 'A'**

*Candidates are required to give their answer in their own words as far as practicable.*

- 1) Write **T** for True and **F** for False for the given statement. [5×1=5]
- a) Group guest do not require reservation.
  - b) In 5 star Hotels, beds are made by using 3 bed sheets.
  - c) Champagne is a natural wine.
  - d) Boiled egg is a garnish of coleslaw salad.
  - e) World famous wines are produced in Italy.
- 2) Match the following. [5×1=5]
- |             |                 |
|-------------|-----------------|
| a) Cognac   | Vodka           |
| b) Smirnoff | Charente region |
| c) Lobby    | Granite Floor   |
| d) Terrazzo | Bell Desk       |
| e) Dessert  | Sweet           |
- 3) Fill in the blank with correct terms. [5×1=5]
- a) Crib rate is applicable for.....
  - b) On the rock glass is used in service of.....
  - c) Pre-plated service is also known as .....
  - d) Momos are prepared by.....
  - e) Flower arrangement is done by.....

- 4) Short Answer Questions any six. [6×5=30]
- a) Salad and Dressings
  - b) Cigar and Cigarette
  - c) Master Folio
  - d) Sauce
  - e) Spring cleaning
  - f) Evening turn down service
  - g) Briefing and its importance
  - h) Basis of charging room rate.
- 5) Long Answer Question (Any Three). [3×10=30]
- a) Define telephone etiquette. Write sequential step of handling a telephone call with conversation from the times of receiving till transferring the call to the room guest.
  - b) Define reservation. Elucidate the purpose and procedure of reservation.
  - c) Define control system. Define various control measures used by catering establishment.
  - d) Define soup. Make a clear classification chart of soup.



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**Set 'B'**

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- 1) Write **T** for True and **F** for False for the given statement. [5×1=5]
  - a) Rack rate is also known as published rate.
  - b) Vinegar helps in quicker coagulation while boiling egg.
  - c) Angostura is a type of bitter.
  - d) Pot still method is used for preparing heavier spirits
  - e) Steaks are prepared by Roasting Method. (roasting/grilling)
  
- 2) Write full form: [0.5×10=5]
  - a) IATA    b) G.N.S.    c) C.I.P.    d) P.O.S.    e) W.T.O
  - f) T.A.A.N.    g) NMA    h) O.D.C    i) Y.W.C.A.    J) EDR
  
- 3) Choose the correct answer: [5×1=5]
  - a) Travellers cheque should be converted into
    - a) US Doller    b) Eruo doller
    - c) Pound sterling    d) Local currency.
  - ii) Mansion polish is used to polish
    - a) Brass    b) Silver    c) wood    d) copper
  - iii) Kahlua is the name of liqueur
    - a) Coffee    b) citrus    c) Herb    d) All
  - iv) Roast pork is accompanied with
    - a) Bread sauce    b) Mint Sauce    c) Apple sauce
    - d) Tarter Sauce
  - v) Who check-in the guest
    - a) Reservation    b) Bell-boys    c) Captain    d) Receptionists

- 4) Short Question: [6×5=30]
  - a) Write down the difference between Mopping and scrubbing cleaning process.
  - b) Explain the term Turn down Service.
  - c) What are the parts of letter?
  - d) Write regret Letter to Goldengate Travels for their 15 double room booking from 1-3<sup>rd</sup> Jan 2014
  - e) What are the thickening agents of sauce?
  - f) Write the recipe and method for Espagnole Sauce.
  - g) Explain the method of cooking by Poaching and Boiling.
  - h) Define cocktail and write the recipe the Bloody Marry and Screw driver.
  
- 5) Long question (Attempt any three) [3×10=30]
  - a) Define V.T.L. and write down the posting procedure of V.T.L.
  - b) Write down 3 bed sheet making procedure.
  - c) Define stock and write down the preparation method of Brown stock.
  - d) Explain the different types of services used in F & B department.