GLOBAL COLLEGE OF MANAGEMENT

Pre-Board Exam-2071

Grade: XI **Subject: Hotel Management** **F.M.: 75**

Time: 3 hrs. **P.M.: 30**

Set A

A) Write short notes (Any Six): **[6×5=30]**

1) Define food poisoning and write down the causes of food poisoning.
2) What is the impact of tourism in Nepal?
3) What are the function departments in large hotel, explain it.
4) What are the attributes fort office staffs.
5) Define protein and write down the source and function of protein.
6) Write down the job description of Room Maid.
7) Define housekeeping department and draw the chart of housekeeping.
8) Write down name of species and Herbs used in Kitchen

B) Long Question (Any Three): **[3×10=30]**

1. Define tourism and write down the component of tourism.
2. Draw the organization chart of Large Hotel and Show Functional and Operational department in hotel
3. Enlists Check In and Check Out procedure of a guest in a large hotel
4. Define Food and Beverage department and explain their out- lets.

C) Write (T) and (F): **[1×5=5]**

1. Room service is an out-let of housekeeping department.
2. Lounge Bar is also known as Public Bar.
3. Damask is a type of linen used in hotel.
4. Thomas Cook is recognized as the father of Modern Tourism.
5. Catering industry compress of accommodation only

D) Write the Full Form **[0.5×10=5]**

a.	HAN	f.	CDP
b.	PATA	g.	KSM
c.	FOM	h.	ODC
d.	K.F.C	i.	A.R.R
e.	B.E.P	j.	D.M

E) Write (T) and (F): **[1×5=5]**

1. Cabana is a type of bed.
2. Cockerels are made of China clay.
3. Excurnoist are same day vision.
4. Yeast is an example of Chemical raising agent.
5. Salt and pepper pots are also known as cruel-set.

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Set B

A) Write short notes (Any Six): **[6×5=30]**

1. Write down the development of tourism industry in Nepal.
2. Define Tourist and enlist their types.
3. Write down the job description of Room Maid.
4. Explain chain hotel and Restaurants with examples.
5. Draw the chart of catering establishment.
6. Define menu and write its types?
7. What are the attributes of Front Office Staff?
8. Write down the second phase of Evolution of tourism.

B) Long Questions (Any Three) **[3×10=30]**

1. Define Elementary Nutrition and write short brief different types of Nutrition.
2. Define hotel and classify the hotel according to location and its different department.
3. Describe the different impact of tourism in our country.
4. Draw the organization chart of kitchen and write down job responsibility of executive chef.

C) Write Full Form **[0.5×10=5]**

a.	CRS	f.	TDH
b.	F.A.P	g.	VTL
c.	G.N.S	h.	EMT
d.	G.R.S	i.	F.D
e.	HWC	j.	WTO

D) Write (T) and (F) **[1×5=5]**

1. Motels are hotels in Hillside.
2. Salt and paper pots are also known a cruet set.
3. Cocktail shakers are made of wood.
4. Food value of sugar is 99.9%.
5. Lost and Found Section also handles valuables of the guest.

E) Match the Following **[1×5=5]**

a.	Travel Desk.	a.	Room Maid
b.	Cereal	b.	Business Center
c.	Margarine	c.	Barley
d.	Chamber Maid	d.	Fat
e.	Chamber maid	e.	Lobby