GLOBAL COLLEGE OF MANAGEMENT

Pre-Board Exam-2070

Grade: XI | Subject: Hotel Management | F.M.: 75

Time: 3 hrs. | P.M.: 30

Set A

A) Write short notes (Any Six): [6×5=30]

1) Define food poisoning and write down the causes of food poisoning.
2) What is the impact of tourism in Nepal?
3) What are the function departments in large hotel, explain it.
4) What are the attributes fort office staffs.
5) Draw and explain the small hotel organization chart.
6) Write down the job description of F&B Manager.
7) Define Carbohydrates and describe their types.
8) Write down name of species and Herbs used in Kitchen

B) Long Question (Any Three): [3×10=30]

1. What are the various departments that Housekeeping closely coordinates with? Explain
2. Define Kitchen. Briefly explain the types of kitchen in a large hotel.
3. Define Food and Beverage department and explain their out- lets.
4. Draw the organization chat of Front Office department and write Job Responsibility of Front Office Manager.

C) Write (T) and (F): [1×5=5]

1. Room service is an out-let of housekeeping department.
2. Lounge Bar is also known as Public Bar.
3. Damask is a type of linen use in hotel.
4. Thomas Cook is recognized as the father of Modern Tourism.
5. Catering industry compress of accommodation only

D) Write Full Form: [0.5×10=5]

a.	CRS	f.	TDH
b.	F.A.P	g.	VTL
c.	G.N.S	h.	EMT
d.	G.R.S	i.	F.D
e.	HWC	j.	WTO

E) Write (T) and (F): [1×5=5]

1. Cabana is a type of bed.
2. Cockerels are made of China clay.
3. Exclusionisms are same day vision.
4. Yeast is an example of Chemical raising agent.
5. Santa and pepper pots are also known as cruel-set .

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Set B

A) Long Question (Any Three): [3×10=30]

1. Define tourism and write down the component of tourism.
2. Draw the organization chart of Large Hotel and Show Functional and Operational department in hotel
3. Enlists Check In and Check Out procedure of a guest in a large hotel.
4. Define Housekeeping and explain their section.

B) Match the Following [1×5=5]

a.	Travel Desk.	a.	Room Maid
b.	Cereal	b.	Business Center
c.	Margarine	c.	Barley
d.	Chamber Maid	d.	Fat
e.	Chamber maid	e.	Lobby

C) Write short notes (Any Six): [6×5=30]

1. Define protein and write down the source and function of protein.
2. Define cooking and write down the aims and objective of cooking.
3. Write down the job description of Room Maid.
4. Explain chain hotel and Restaurants with examples.
5. Define housekeeping department and draw the chart of housekeeping.
6. Write down the Tourism Development in Nepal.
7. What are the Negative Environment Impact of tourism.

D) Write the Full Form [0.5×10=5]

a.	HAN	f.	CDP
b.	PATA	g.	KSM
c.	FOM	h.	ODC
d.	K.F.C	i.	A.R.R
e.	B.E.P	j.	D.M

E) Write (T) and (F) [1×5=5]

1. Doorman is not a part of uniformed staffs.
2. Salt and paper pots are also known a cruet set.
3. Mauritian is used to lay over the guest bed .
4. Food value of sugar is 99.9%.
5. Lost and Found Section also handles valuables of the guest.